

St. Catherine's Association – Feedback Log – Compliments - (Designated Centre)

Date of Feedback:	Person Providing Feedback	Detail of Feedback	Staff (Initials) Receiving	Action(s) Taken

St. Catherine's Association – Feedback Log – Comments - (Designated Centre)

Date of Feedback:	Person Providing Feedback	Detail of Feedback	Staff <i>(Initials)</i> Receiving	Action(s) Taken

St. Catherine's Association – Feedback Log – Complaints - (Designated Centre)

Date of Feedback:	Person Providing Feedback	Detail of Feedback	Staff <i>(Initials)</i> Receiving	Corrective Action(s)	Was the Complaint Resolved?	If Yes	If No, Escalated to OCL
					Yes / No	Outcome of Complaint <i>(detail incl. satisfaction)</i>	Yes / No